Expression of Interest Posting – LISTOWEL SITE

POSITION: **Volunteer Patient Partner – Obstetrical Program**
UNIT: **Obstetrics – Listowel Family Birthing Centre**
STATUS: **Volunteer – two-year term, with the option to renew**
START DATE: **As soon as possible**

POSITION SUMMARY:
Listowel Wingham Hospitals Alliance (LWHA) is seeking a Volunteer Patient Partner to join our Listowel Family Birthing Centre. Patient Partners bring the voice of patients and families to the table, helping us shape safe, respectful, and family-centred care for people giving birth in our community. As a member of the Listowel Family Birthing Quality Committee, the Patient Partner will share their lived experience and perspective to support quality improvement, policy development, and special projects within the OB department. This is a meaningful opportunity to help make a difference in the birthing experience of local families.

QUALIFICATIONS:
- Recent personal experience (within the past five years) with obstetrical or birthing care at LWHA, either as a patient or as a support person/family member
- Interest in improving the quality and safety of care for families in our community
- Ability to share personal experiences constructively and consider perspectives beyond their own
- Strong communication and listening skills, and comfort participating in group discussions
- Respect for diverse perspectives and a collaborative, solution-focused approach
- Commitment to maintaining confidentiality and willingness to sign a confidentiality agreement
- Ability to attend quarterly meetings, in person or virtually
- Completion of the LWHA volunteer onboarding requirements

POSITION-SPECIFIC RESPONSIBILITIES AND TASKS:
- Serve as an active member of the Listowel Family Birthing Quality Committee, which meets quarterly
- Review meeting materials in advance and contribute the patient and family perspective to discussions
- Provide input and feedback during the development and review of obstetrical policies
- Participate in OB department special projects and quality improvement initiatives as needed
- Review and provide feedback on OB department resources, and education materials shared with the community to ensure they are clear, accessible, and family-friendly
- Help identify opportunities to enhance the patient and family experience in the Obstetrical Program
- Maintain confidentiality of all information shared during meetings and consultations

VOLUNTEER HOURS: approx. 1-2 hours per month

Interested applicants are asked to apply, in writing, skills to:

Human Resources
Listowel Wingham Hospitals Alliance
careers@lwha.ca