



JOB POSTING – CROSS-SITE VOLUNTEER POSITION

Patient Partner Council Member (Volunteer Position)

Position Summary:

The Patient Partner Council member is a volunteer, advisory role dedicated to strengthening patient and family-centered care at Listowel Wingham Hospitals Alliance (LWHA). The Council provides a meaningful forum for engaging patient partners to help ensure that patients and families remain at the heart of our health care delivery system and strategic planning initiatives.

Patient Partners contribute valuable lived experience and perspective, supporting and enhancing the principles of Patient and Family Centered Care. Council members are expected to provide objective, balanced input and serve as ambassadors for LWHA within the community.

Key Responsibilities:

- Actively participate as a contributing member of the Patient Partner Council
- Provide patient and family perspectives to inform organizational activities, and strategic planning
- Support and promote principles of Patient and Family Centered Care
- Carefully consider the feedback from patients via surveys and the patient relations process, look for trends/themes, and provide recommendations back to the organization for quality improvement

Meeting Commitment:

- Bi-monthly meetings held April, June, September, November, January & March (excluding July and August)
- 2-hour sessions (minimum 3-hour total commitment bi-monthly, including meeting preparation)
- Currently scheduled for the 4th Monday of the month (subject to adjustment based on needs of Council)
- Meetings are held on-site, with virtual participation

Qualifications:

- Current or former patient, or care partner of a patient, at LWHA
- Strong active listening skills
- Ability to maintain confidentiality in all forms of communications (verbal, written, and electronic).
- Access to and ability to use email and other electronic communication tools as required
- Willingness to commit to a minimum of 3 hours bi-monthly
- Open to diverse perspectives and respectful dialogue
- Comfortable sharing personal experiences and viewpoints in a group setting
- Collaborative problem-solving mindset
- Sense of humour.

Term of Appointment:

- Two-year initial term
- Eligible for reappointment for up to four additional one-year terms (maximum six years total)
- Recruitment for new members occurs at the beginning of each calendar year
- Council membership is limited to a maximum of six members at any given time

If interested, you are encouraged to fill out our Application Form located on our website (www.lwha.ca).

Date Posted: February 26th, 2026
are filled.

Posting Deadline: Remain active until positions

LWHA is an equal opportunity employer committed to diversity and accessibility for all.