

JOB POSTING – Listowel / Wingham

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POSITION POSTING # L26-22- Existing Vacancy
LOCATION: Listowel, Ontario
POSITION: Clinical Informatics Specialist
STATUS: 0.8 Full-Time Equivalent
START DATE: April 1, 2026
SALARY RANGE: \$41.41 - \$51.75 per hour (5 step grid based on experience)

POSITION SUMMARY:

The Clinical Informatics Specialist serves as the liaison between the hospital's clinical areas and the clinical informatics/Information Technology Services department. This includes the primary responsibility of determining the needs and requirements for clinical applications in acute and ambulatory healthcare settings. The Clinical Informatics Specialist will support and participate in the evaluation, selection, and implementation of automated clinical systems. This individual will work with staff and physicians to optimize adoption and standardization of clinical systems through education and training, workflow/process analysis, quality outcomes, and providing support in accordance with organizational goals.

QUALIFICATIONS:

- Undergraduate degree in a health-related field
- Minimum 5 years but less than 7 years' experience in health care
- Experience with Cerner clinical application systems is an asset. Applications of Adult learning principles is an asset

EFFORT:

- Minimal Physical Effort, High degree of mental effort and analysis

POSITION-SPECIFIC RESPONSIBILITIES AND TASKS:

- System support and education; system workflow and analysis, planning and development of clinical information technologies
- Primary contact for system upgrades and new software testing and implementation. Participates in performance testing exercises in conjunction with super users and the ITS Performance team.
- Logs, tracks, escalates and facilitates resolution of system issues, and communicates with user to ensure appropriate understanding and acceptance of solution
- Performs Proof of Concept "build" in collaboration with ITS staff and clinical resources, and demonstrate the proof of concept to clinical partners for approval/modification. Identifies opportunities for extension of production systems to meet new or changing client needs. Trains, educates and instructs clinical users on features, operation and usage of software systems
- Works collaboratively to design, lead and facilitates the CI centralized and program education using six step approach to curriculum development
- Works with users to recommend system configuration modification to support evolving client needs. Works closely with other members of ITS/CI to ensure technology solutions function optimally within the integrated suite of relevant applications
- Works with software application vendor to understand and influence future directions and functionality of the software, and how they can help to continually meet user needs
- Leads the integration between clinical areas and ITS regarding the development and translation of business of clinical needs, using the appropriate reporting tools and methodologies. Collaborates with and leads the mapping of workflow processes in partnership with stakeholders to ensure the success of and optimization of new or modified clinical information systems.
- In collaboration with CI team, develops an annual CI plan aligned with the strategic plan with measurable goals and objectives to meet the Clinical Informatics mandate. Involved in software application implementation projects – development and design, responsible for monitoring daily tasks achievement, outcomes and issues.
- Assists with establishing and maintaining a structured schedule for ongoing CI initiatives
- Provides support to identify/recommend and/or implement quality improvement initiatives e.g. audits, outcomes of projects
- Assist clinical areas/users to transition from implementation to ongoing production support
- Maintains current knowledge-based augmented by keeping abreast of new technologies in the field of clinical informatics and associated software by (but not limited to) e.g. participating in Cerner Illuminations sessions
- Demonstrates effective adult learning principles and teaching skills

HOURS OF WORK: Mon-Fri, 37.5 hours per week

Interested applicants are asked to apply, in writing, complete with full resume, indicating their qualifications and pertinent skills to:

Human Resources, Listowel Wingham Hospitals Alliance

careers@lwaha.ca

PLEASE REFERENCE POSITION POSTING NUMBER WITH YOUR APPLICATION

Date Posted: February 20, 2026 @ 1:00pm

Posting Deadline: Upon Successful Recruitment