

Listowel Wingham Hospitals Alliance Board of Directors Meeting Minutes

Wednesday, September 25, 2024 WDH Boardroom / Microsoft Teams

PRESENT	Stacey Ash, Chair	Kailey Fallis	STAFF PRESENT	Becky Bloemberg
	Sheena Haines	Doug Miller		Rhonda Scheeringa
	Susan McLaughlin	Rosalea Beyersbergen		Jade DeVries
	Jean Montgomery	Jessica Weber		
	Doug Miller	Mark Foxton		
	Monica Dey	Conor O'Keefe		
	Dr. S. Vander Klippe	Dr. T. Suggitt		
	Esther Millar	Justine Leslie		
			PATIENT REP	Rosemary Rognvaldson
ABSENT			GUESTS	
REGRETS	Derek Mendez	Dr. S. Henderson	REGRETS	

1. CALL TO ORDER

Chair S. Ash called the Board of Directors meeting to order at 1802 hours.

2. APPROVAL OF AGENDA and CONSENT AGENDA

The Board of Directors Work Plan 2024-2025 was moved to the Consent Agenda for approval.

Moved by: Kailey Fallis

THAT the LWHA Board of Directors approves all motions formally passed in the Committee of the Whole meeting, the Agenda for Wednesday, September 25, 2024, and the following Consent Agenda reports be received as circulated:

Seconded by: Sheena Haines

- Board of Directors Meeting Minutes of June 26, 2024
- Special Board of Directors Meeting Minutes of August 21, 2024
- ◆ LMH Foundation Report
- WDH Foundation Report
- Director Roles and Responsibilities, Conflict of Interest and Confidentiality Policy
- Board of Directors Work Plan 2024-2025

MOTION: CARRIED

3. DECLARATION OF CONFLICT OF INTEREST

• There were no conflicts of interest declared.

4. OPEN FORUM DISCUSSION

- Governance changes at LHSC were noted; these changes should not impact regional programs.
- 48% of nurses in Alberta were noted to leave the profession by 35-years of age; S. McLaughlin shared that IT companies such as Orion and Epic have hubs in BC and Alberta, and often heavily recruit experienced nursing staff. R. Beyersbergen noted shift work to be less desirable at that stage of life, due to familial priorities.

5. OPEN SESSION: NEW BUSINESS / DECISIONS AND REPORTS

5.1 VP of Clinical Services and Quality / CNE Report – J. Leslie

- Operations resumed on the second floor of LMH on July 16. J. Leslie recognized maintenance and environmental services staff for the significant work involved in returning the space to an operational level following the fire.
- The LMH OB department reopened on September 16. A planned c-section took place prior to reopening, to allow LWHA's new surgeon to orient into the program in a non-urgent situation.
- Discussions of oncology billing changes continue, and the model of care being proposed could
 put regional oncology satellite sites at risk. Larger sites in the region will transition to the
 revised model of care; WDH is expected to transition to the new regional model, but there is
 lack of clarity as to when this should take place. As the referrals received from London pay for
 the satellite program at WDH, J. Leslie requested confirmation that referrals will continue. Dr.
 Vander Klippe noted that the model of care does not need to change, rather, London
 Oncologists need to be compensated for their work, without taking compensation away from
 the General Practice Oncologists at WDH.
- S. McLaughlin inquired about joining the Waterloo Wellington Regional Cancer Program instead; J. Leslie noted this will be further explored, as the use of differing electronic medical record systems will soon no longer be a barrier.

5.2 President and CEO Report – E. Millar

- On October 8, OBSP will expand to include screening for ages 40-49. LMH's diagnostic imaging department has revised processes to manage the increased volume; this has been successful thus far, with time from appointment to biopsy being well within the OBSP target of 7-weeks.
 R. Beyersbergen inquired about the capacity of the diagnostic imaging department to take on the expansion; diagnostic imaging staffing at LMH and WDH is positive.
- The request to join the Huron Perth and Area Ontario Health Team's (HPA OHT) joint Accreditation was denied. LWHA will complete Accreditation scheduled for November, 2025, while transitioning to a continuous Accreditation ready model to prepare to join HPA OHT's next survey in 2028.
- Physician recruitment remains a focus; LWHA's Recruitment Officer is working with the LMH and WDH Recruitment Committees to create more structure and determine clearer deliverables.
- Emergency department physicians are being incentivized to remain in London, which causes great concern for smaller hospitals utilizing the Emergency Department Locum Program to keep emergency departments open. A letter is being sent to the Ministry and Ontario Health to request development of system solutions.

5.3 Board of Directors Work Plan 2024-2025 – E. Millar

• The Board of Directors Work Plan was moved to the Consent Agenda for approval.

5.4 Board of Directors Committee Assignments 2024-2025 – S. Ash

- S. Ash will inquire about J. Weber joining the LMH Foundation Board as a representative of the LWHA Board of Directors.
- The Recruitment Committees are able to accept one Board representative per site, so K. Fallis and S. Haines will remain members of the LMH and WDH Recruitment Committees respectively.

5.5 Recruitment Committee Update – S. Haines

- The WDH Recruitment Committee created a Terms of Reference, and discussed committee membership. There is space for community members to join the committee, and an expression of interest process will be formalized.
- Efforts are being made to separate the work of the WDH Recruitment Committee from
 community groups interested in assisting with recruitment; the LMH Recruitment Committee
 has also discussed differentiating between the work of the committee and community groups.
 A Work Plan was suggested as a means to outline and manage work being done by the
 Recruitment Committees versus community groups.
- S. Haines suggested LWHA's Recruitment Officer, Jan McKague-Weishar, present on recruitment efforts during the October Board education session.

5.6 <u>Briefing Note – Department Name Change: Mother Baby Department – J. Leslie</u>

The name "Mother Baby Department" lacks inclusivity, and does not represent all patients
receiving care in the department. The Mother Baby Quality Team, along with their patient
partner, would like to rename the department the "Listowel Family Birthing Centre", which has
been supported by nursing staff, physicians and midwives.

Moved by: Sheena Haines Seconded by: Jean Montgomery

THAT the LWHA Board of Directors approves the name change of the Mother Baby Department to the Listowel Family Birthing Centre to more accurately reflect the inclusive and comprehensive care provided.

MOTION: CARRIED

Moved by: Kailey Fallis

5.7 <u>Closed In-Camera Session</u>

THAT the LWHA Board of Directors meeting move to 'In-Camera' session and that staff remain.

Seconded by: Sheena Haines

MOTION: CARRIED

6. CLOSED IN-CAMERA SESSION

• The in-camera minutes are under separate cover.

7. BOARD RECOGNITION OF QUALITY IMPROVEMENT

- D. Miller noted appreciation for the tone of the meeting; challenges were recognized, but discussion was positive.
- J. Montgomery noted the resident and PRO program success stories to be promising.

8. FOUNDATIONAL ETHICS VIDEO RESOURCE

8.1 Ethics, Morality & the Law

• The video was noted to provide some insight into the challenges that frontline staff experience.

9. ONTARIO HOSPITAL ASSOCIATION

9.1 OHA Population Health: Social Determinants of Health

• There were no comments or questions.

10.	COMMUNICATION REQUIRED FOLLOWING BOARD MEETING			
	A summary of this meeting will be emailed.			
11.	DATE OF NEXT MEETING			
	 Wednesday, October 30, 2024 LMH Sarah Ave Building / Microsoft Teams 1700 Hours 			
12.	MEETING EFFECTIVENESS EVALUATION			
	• There was discussion of a fall meeting evaluation to help guide meetings for the remainder of the Board year; E. Millar suggested an evaluation at the end of each meeting may also be helpful.			
13.	ADJOURNMENT			
Mov	red by: Consensus THAT there being no further business the LWHA Board of Directors meeting be adjourned at 1952 hours.			
MOTION: CARRIED				
14.	BOARD ONLY			

Esther Millar, Secretary

Stacey Ash, Chair