



Board of Directors

Highlights

June, 2024

Enriching life's journey together.

Quality care that is patient centred, timely, efficient, effective, equitable and safe.

CT Project WDH

The CT Project team completed the site visit with Siemens on May 22nd. There are some follow up action items to be completed prior to a new quote being received. Western Medical who will do the install were at WDH on June 20th to complete a site review. The WDH Foundation expects to raise at least \$3 million on behalf of this project.

LMH Fire Update

The fire at the Listowel Site was certainly a scary situation. Our staff and physicians acted with courage and bravery to ensure the safety of our patients. In total, we evacuated 29 patients from inpatient beds on two floors. 5 of these 29 patients were discharged home and the remaining 24 patients were decanted to several regional sites. The last patient decanted from LMH left at 1615. This could not have been accomplished without the help and support of many people and organizations. The local Perth Emergency Medical Services (EMS) supported all transfers, and they were able to do this by accessing out of area ambulances and paramedics. Local hospitals surged in beds and called in extra staff to accept admissions. Our staff and physicians came in on days off and stayed late to support transfers and patient care.

On Monday, June 3, we had inpatient beds open and ready to accept admissions. Currently, we have 26 beds available for inpatient care. We are looking forward to returning to normal operations within the next couple weeks.

Emergency Department (ED) - Safe Room Work

Each of our emergency departments has a safe room that is meant to provide a safe, quiet, low stimulus environment for a patient who is considered unsuitable for a general ED room. Our rooms require further enhancements and changes to ensure patient and staff safety. This work will take place over the summer months.

Mock Downtime Exercises

Having an electronic medical record (EMR) comes with the risk of system downtime. It is imperative that we prepare for downtime to ensure that safe care can be provided when our system is unavailable. As part of our risk management strategy, our Clinical Informatics Team will be leading monthly mock downtime exercises in areas that use our EMR. The goal of this

work is to prepare and educate staff on downtime procedures and learn more about any potential gaps in our current downtime processes. These mock downtime exercises will start in July.

Listowel Obstetrics

The staff, physicians and leadership supporting our obstetrics program are all very passionate about this service and enthusiastically committed to reopening the program this fall.

Accreditation Canada

There will be some governance work to do in preparation for the Accreditation Canada survey in November 2025. Consideration should be given to joining the Huron Perth and Area Ontario Health Team for their next accreditation.

A workplace that nurtures individual and collective potential.

Health Human Resources Update

While staffing continues to be a challenge, we are grateful to be in a more stable staffing situation at both sites this summer. The following is a snapshot of what our nursing hires have looked like at both sites since June of 2023.

LMH		WDH	
RN Hires	9	RN Hires	6
RPN Hires	11	RPN Hires	5
Extern Hires	6	Extern Hires	6
Externs / Students to RN / RPN	6	Externs / Students to RN / RPN	4
Note	2 externs per site, have also been students with us and have subsequently been hired as RN / RPN		

Our approach to Health Human Resources recruitment and retention has clearly shown evidence of success. This will continue to be an area needing attention in the months and years ahead. Physician and primary care recruitment will require additional focus including support for the residency program.

Equity, Inclusion, Diversity and Anti-Racism

Advancing our organization's approach to Equity, Inclusion, Diversity and Anti-Racism is a journey that will take time and dedicated effort.

A sustainable and resilient environment that is here for future generations.

LMH Fire Recovery

Our corporate services staff are working hard to re-open our second floor at LMH to inpatient services. The restoration company is currently doing a deep clean of the entire unit including all wires, ducts, and piping in the ceiling. At the same time we are replacing bedding, cushions, mattresses and other supplies that could not be salvaged. We are currently meeting weekly collecting financial costs for the insurance claim.

HVAC LMH

The HVAC project at LMH continues. On June 10 the first phase air conditioning was turned on in the First Floor North Wing. On June 18th the next HVAC unit was placed on the roof in anticipation of finishing Phase 2. We are continuing to move forward as much as possible to offset the delay on the second floor from the fire.

Fisher Clinic Expansion

The Fisher project officially started during the week of June 10th with fencing and prep work to begin the tree removal and demolition of the Karges house. Financing continues to progress with RBC.

LMH Financial YTD May 2024 Results

LMH unaudited financial results show an operating deficit of \$598.4K vs a planned deficit of \$458.2. Revenue is currently \$60K above budget stemming from OHIP billings primarily. Our compensation is \$186K above budget stemming from higher than budgeted physician billings, OT, Sick and Orientation costs. Drug and supply costs are also over budget by \$13.3K for the first 2 months with some timing issues and higher than anticipated supply costs from HMMS. Sundry is currently \$34.4K under budget due to lower amortization and equipment maintenance.

WDH Financial YTD May 2024 Results

WDH Financials YTD May are showing a YTD deficit of \$342.8K vs a budget deficit of \$338.9K. Revenue is currently \$240K above budget with \$175K coming from CCO Drug Reimbursements (offset by CCO drug expense of \$167K included in supplies). Compensation is \$37.8K over budget with the majority of that coming from OT (extenuating circumstances in April, May looks good) and Orientation costs. Supply costs is currently running \$225K over budget with \$201K coming from drugs (CCO \$167, the rest timing), instruments and supplies are driving the

remaining increases – larger increase costs in HMMS supplies. Sundry is currently \$5K under budget.

Listowel Emergency Department

Preliminary work has been started to identify an architect to assess LMH emergency department expansion options.

Huron Perth Joint Clinical Services and Master Planning

There has been no significant work undertaken to fulfill the joint commitment to a Huron Perth Hospitals Clinical Services and Master Plan. A structure to support this work along with funding commitments will be required.

Cerner/Oracle Health Hospital Information System

As London Health Sciences Centre proposes additional modules and expansion of the shared Hospital Information System, there have been a lot of questions regarding the overall system cost and the cost/benefit of new functionality requests.

Meaningful partnerships to offer a seamless patient experience.

Regional Oncology Services - Update

Regional work continues to address proposed changes to physician billing that is putting regional satellite programs at risk. Over the last several weeks there have been a number of updates:

- Ontario Health and the Ministry of Health have been engaged by the regional sites
- The Medical Oncologists in London have delayed their decision to start using these billing codes until October 1
- Steering and operational committees have been created


There continues to be concerns regarding timelines and we will continue to advocate for a safe and patient centered approach to this work. The London cancer program is managing all communications related to this proposed change.

Health Professionals Recruitment

New Terms of Reference have been drafted for the health professional recruitment committees. There is a strong desire to increase accountability for the physician recruitment strategy, funding and governance.

Huron Perth and Area Ontario Health Team

The incorporation of the Huron Perth and Area Ontario Health Team is expected within the next



year or two. This will be followed by the assumption of accountability for home care in the region. The governance and decision-making within the HPA OHT will need to further mature in order to effectively manage any significant aspect of the health system.