



Listowel Wingham Hospitals Alliance

Board of Directors Meeting

Wednesday, March 27, 2024

WDH Boardroom / Microsoft Teams

PRESENT	Doug Miller	Stacey Ash	STAFF PRESENT	Becky Bloemberg
	Jessica Weber	Jean Montgomery		Rhonda Scheeringa
	Derek Mendez	Kailey Fallis		Jade DeVries
	Rick Boisvert (V)	Conor O’Keefe (V)		
	Mark Foxtan (V)	Sheena Haines		
	Dr. Suggitt	Dr. Vander Klippe		
	Karl Ellis	Justine Leslie		
			PATIENT REP	Rosemary Rognvaldson
ABSENT			GUESTS	
REGRETS	Susan McLaughlin	Rosalea Beyersbergen	REGRETS	

1. CALL TO ORDER and WELCOME

Chair D. Miller called the meeting to order at 1853 hours.

2. APPROVAL OF AGENDA and CONSENT AGENDA

Moved by: Kailey Fallis

Seconded by: Stacey Ash

THAT the LWHA Board of Directors approves all motions formally passed in the Committee of the Whole meeting, the Agenda for Wednesday, March 27, 2024, and the following Consent Agenda reports be received as circulated:

- ♦ Board of Directors Meeting Minutes of February 28, 2024
- ♦ Executive, Governance and Nominating Committee Meeting Summary of March 13, 2024
- ♦ LMH Foundation Report
- ♦ WDH Foundation Report

MOTION: CARRIED

3. DECLARATION OF CONFLICT OF INTEREST

There were no conflicts of interest declared.

4. BOARD EDUCATION: Healthcare Insurance Reciprocal of Canada (HIROC) – John Genilla

- 4.1 2024 Pre-Renewal Letter
- 4.2 2024 Liability and Crime Renewal Letter
- 4.3 2024 Liability and Crime Documents – LMH
 - 4.3.1 Liability and Crime Certificate
 - 4.3.2 Liability and Crime Invoice
 - 4.3.3 Loss Ration and Peer Comparison Report
- 4.4 2024 Liability and Crime Documents – WDH
 - 4.4.1 Liability and Crime Certificate
 - 4.4.2 Liability and Crime Invoice

4.4.3 Loss Ration and Peer Comparison Report

- The Healthcare Insurance Reciprocal of Canada (HIROC) is a subscriber owned, not-for-profit corporation insuring hospitals and healthcare providers. Reciprocal policies underwritten in-house at HIROC include medical malpractice, directors and officers' liability, and cyber liability; policies that cannot be underwritten in-house such as property, equipment breakdown, and auto, are managed by the Brokerage.
- John Genilla, HIROC Underwriter, provided an overview of LWHA's coverage. LWHA's policies through HIROC insure the hospitals, affiliated foundations, employees and volunteers working on behalf of the hospital, officers, directors, Boards and committee members, and students working under the direction and supervision of the hospital. Both sites have \$15M in liability insurance, which is comparable for small hospitals with up to 150-beds.
- Third-party cyber liability insurance covers the loss of data or violation of privacy as a result of the organization's negligence, and includes reimbursement for cyber extortion demands; first-party cyber liability insurance covers the costs that an organization incurs to restore its network. In a cyber event, standalone cyber policies can supplement existing coverage.
- Equipment Breakdown Insurance, a form of non-liability coverage, was noted to exclude MRI and CT scanners; there is a separate policy for these machines due to their complexities.
- HIROC appreciates being notified in advance for any potential claims; formal claims are not filed unless requested by the subscriber. LWHA has adopted this practice, and reports events to HIROC even when no claim is being submitted; J. Leslie and A. Morrison have a positive relationship with the HIROC representative, who acts as a resource to suggest process improvements.

5. NEW BUSINESS / DECISIONS AND REPORTS

5.1 VP of Clinical Services and Quality / CNE Report – J. Leslie

- Last summer, the Ministry awarded funding to a private company, Metavie, for a mobile mental health team in Huron and Perth. No funding was awarded to the community's existing mobile mental health team, which is a partnership between the OPP, Stratford Police and social workers who provide support at the scene; the team is highly successful with an 80% diversion rate. A meeting is scheduled for early April where Huron and Perth CNEs will suggest a collaboration between Metavie and the existing mobile health team.
- Communication on LMH's temporary OB closure was distributed. Norfolk General Hospital leadership has shared their experience with reopening an OB program after a 1-year closure. Dr. Suggitt noted the importance of these issues being brought to light, given that OB closures are increasing across the province.
- General Surgeon, Dr. Mike Saba, was at LWHA for a locum in mid-March; J. Leslie thanked staff and physicians for developing a procedure roster to offer Dr. Saba exposure to LWHA's programs. Feedback from Dr. Saba and staff following the locum has been incredibly positive.

5.2 President and CEO Report – K. Ellis

- Practice Ready Ontario interviews have taken place; listening to the individuals' journeys to becoming physicians in Canada has been humbling. K. Ellis expressed appreciation for Dr. Vander Klippe, Dr. Suggitt and Dr. Latuskie for the time dedicated to interviewing candidates.
- K. Ellis recently met with Mayor Todd Kasenberg and the Listowel-Wingham and Area Family Health Team Executive Director, Robin Spence-Haffner, to discuss primary care in North Perth. Positive results will be seen from the work underway, but there are no quick solutions.

5.3 Hospital Service Accountability Agreements 2024-2025: Notice of Extension – K. Ellis

- Ontario Health has requested extensions to the Hospital Service Accountability Agreements into 2024-2025. It is in the organization’s best interest to sign the agreements, but K. Ellis noted an addendum outlining LWHA’s financial situation will be sent with each extension.

Moved by: Stacey Ash

Seconded by: Kailey Fallis

THAT the LWHA Board of Directors approves the amendment of the Hospital Service Accountability Agreement between Ontario Health and the Listowel Memorial Hospital as set out in the Extending Letter with effect on March 31, 2024.

MOTION: CARRIED

Moved by: Jean Montgomery

Seconded by: Derek Mendez

THAT the LWHA Board of Directors approves the amendment of the Hospital Service Accountability Agreement between Ontario Health and the Wingham and District Hospital as set out in the Extending Letter with effect on March 31, 2024.

MOTION: CARRIED

5.4 Briefing Note: LWHA Corporate By-Law Revisions – K. Ellis

- In June, 2023, the Board approved LWHA’s Corporate By-Law, drafted from the Ontario Hospital Association’s (OHA) prototype by-law. The OHA has made minor updates to their prototype by-law to better ensure compliance with the Ontario Not-for-Profit Corporations Act coming into effect in October; most updates are clarifying language relating to telephone and electronic meetings. The amended by-law will come to the Annual Meeting for approval.

5.5 Briefing Note: LMH Capital Proposal – K. Ellis

- Following the February Board meeting, a letter was sent to update the Assistant Deputy Minister, Catharine Wang, on North Perth’s projected population growth and flood mapping. The Facility Condition Assessment obtained scores LMH a 22% or “Fair”; based on the assessment, the Ministry considers both LMH and WDH to be in reasonable shape, and will likely opt for renovation over replacement.
- A meeting has been arranged with the Assistant Deputy Minister to discuss a Huron Perth Hospitals Master Plan.
- There has been no update or progress on the third initiative.

5.6 Level Up: North Perth Update – S. Ash

- Level Up: North Perth continues to meet monthly to identify ways to address growth, pending physician retirements, and primary care shortages. Level Up is discussing securing long-term rental properties to be used for Practice Ready Ontario physicians and residents; there are plans to meet with K. Ellis and the LMH Foundation to discuss a funding plan. Potential recruitment of a virtual physician is being explored, and discussions on incentive packages continue.

5.7 Closed In-Camera Session

6. CLOSED IN-CAMERA SESSION

The in-camera minutes are under separate cover.

Moved by: Kailey Fallis

Seconded by: Jessica Weber

THAT the LWHA Board of Directors meeting move to 'In-Camera' session and that staff remain.

MOTION: CARRIED

7. BOARD RECOGNITION OF QUALITY IMPROVEMENT

- D. Miller expressed excitement at news regarding potential physician recruits.
- Dr. Vander Klippe reminded the Board that local physicians are working extremely hard while being pressed for resources.
- S. Haines suggested formally highlighting for the public all contributions being made to physician recruitment efforts.

8. COMMUNICATION REQUIRED FOLLOWING BOARD MEETING

- A summary of this meeting will be emailed.

9. DATE OF NEXT MEETING

- ♦ Wednesday, April 24, 2024
- ♦ LMH Outpatient Building / Microsoft Teams
- ♦ 1700 Hours

10. MEETING EFFECTIVENESS EVALUATION

- There were no comments or questions.

11. ADJOURNMENT

Moved by: Sheena Haines

Seconded by: Jessica Weber

THAT there being no further business the LWHA Board of Directors meeting be adjourned at 2033 hours.

MOTION: CARRIED

12. BOARD ONLY

12.1. New Board Member Recruitment

12.2. Board Executive

12.3. Other Business

Doug Miller, Chair

Karl Ellis, Secretary