

Listowel Wingham Hospitals Alliance Board of Directors Meeting

Wednesday, February 28, 2024

LMH Outpatient Building / Microsoft Teams

PRESENT	Doug Miller	Stacey Ash	STAFF PRESENT	Rhonda Scheeringa
	Jessica Weber	Rosalea Beyersbergen		Becky Bloemberg
	Kailey Fallis	Jean Montgomery		Jade DeVries
	Conor O'Keefe	Sheena Haines		
	Mark Foxton	Rick Boisvert		
	Dr. Vander Klippe	Dr. Suggitt		
	Karl Ellis	Justine Leslie		
			PATIENT REP	Rosemary Rognvaldson
ABSENT			GUESTS	
REGRETS	Susan McLaughlan	Derek Mendez	REGRETS	

1. CALL TO ORDER and WELCOME

Chair D. Miller called the meeting to order at 1829 hours.

2. APPROVAL OF AGENDA and CONSENT AGENDA

Moved by: Kailey Fallis

Seconded by: Stacey Ash

THAT the LWHA Board of Directors approves all motions formally passed in the Committee of the Whole meeting, the Agenda for Wednesday, February 28, 2024, and the following Consent Agenda reports be received as circulated.

- Board of Directors Meeting Minutes of January 31, 2024
- LMH Foundation Report
- WDH Foundation Report
- LMH HSAA Balanced Budget Waiver
- WDH HSAA Balanced Budget Waiver

MOTION: CARRIED

3. DECLARATION OF CONFLICT OF INTEREST

There were no conflicts of interest declared.

4. INTRODUCTION: Elizabeth Dwyer, LMH Foundation Manager

• Elizabeth Dwyer, the new LMH Foundation Manager, introduced herself to the Board. Elizabeth is passionate about fundraising, and has previously worked at the Gateway Centre in Goderich, Huron Residential Hospice, and the Kitchener-Waterloo Symphony. Having grown up in Wingham, Elizabeth is proud to join a community of care that she has experienced throughout her lifetime.

5. BOARD EDUCATION: Ethics – Sally Bean, Director of Health Ethics at Sunnybrook Health Sciences Centre

Sally Bean and her colleague, Senior Ethicist Kevin Reel, at the Sunnybrook Health Sciences Centre

provide regular support to LWHA staff by way of ethics consults.

- Sally provided an overview of ethics related accreditation requirements, which include use of an
 Ethical Decision-Making Framework that assists frontline staff in working through ethical issues.
 Accreditors often request specific examples of when the framework has been used by staff, and
 commonly suggest implementing tracking mechanisms for ethical issues; LWHA has these in place
 in the form of ethics consult reports and Ethics Committee meeting minutes.
- LWHA's ethics resources include access to ethics consults, the Ethics Committee, and the SBAR tool. The SBAR (situation, background, assessment, and recommendations) tool systematically guides staff through a situation; the tool can help staff focus on relevant information, which can be particularly helpful in emotional situations. Ethics consults are also used in the midst of difficult cases, and are accessed most often by social workers, management, and physicians.
- Ethics Committee discussions have included topics such as the duty of healthcare professionals and the organization to care for violent patients, and complex clinical cases. Ethical topics that the Board should consider include health human resource shortages and the potential impact on patient care, and resource allocation in a climate of financial uncertainty.
- D. Miller appreciated being educated on the topic, and noted the information provides the Board with greater context and insight into what frontline staff experience on a daily basis.

6. NEW BUSINESS / DECISIONS AND REPORTS

6.1 VP of Clinical Services and Quality / CNE Report – J. Leslie

- Patient Partner Council provided feedback on LWHA's zero tolerance and abuse policies. The Council also assisted in designing zero tolerance signage, which can now be seen posted throughout the hospitals, particularly in the emergency departments.
- Pay for Results (P4R) funding letters have been received; this funding is being used to support the expansion of the nursing float model.
- Nursing education continues to be a significant focus, both internally and regionally. Ontario Health rolled out emergency care education for nurses which can be accessed online; the education is free, but staff are paid their hourly rate to complete the program.
- Nursing Skills days are returning; Clinical Nurse Leads are in the process of organizing.
- Dr. Jennifer Ford will be joining LWHA as a visiting general surgeon. Dr. Ford recently started her practice in Goderich, and will be in the OR at both sites beginning in March.

6.2 President and CEO Report – K. Ellis

- After delays in creating an agreement between Huron OPP, Perth OPP, EMS and Huron and Perth Hospitals, there appears to be positive work happening.
- The WDH CT project continues; the WDH Foundation recently shared promising donation news, and are confident in their ability to meet the \$2.5M goal. Three CT machines have been shortlisted, and the project is moving ahead as expected.
- There are continued concerns regarding long-term care facilities in the communities. A number
 of facilities were built to 1972 design standards and require upgrading; Caressant Care and
 Braemar facilities have had redevelopment plans approved, however, the current funding
 model for long-term care homes would not sufficiently support new building costs. J. Leslie
 noted this directly impacts acute care, as there are not enough beds for local patients.
- Local MPPs recently announced that the Listowel-Wingham and Area Family Health Team will be receiving \$822,604; this funding will be used to fund primary care for unattached patients by creation of a Mobile Primary Care Clinic Team across Huron and Perth.

6.3 <u>Topics for Aboriginal Discussion – K. Ellis</u>

• A presenter from the Southwest Ontario Aboriginal Health Access Centre in London is scheduled for the April Board education session, and is seeking input on the Board's desired presentation topic. Dr. Suggitt suggested the topic of "Cultural History: How did we get here?", as this can lead into discussions on cultural safety, and a shared common goal.

6.4 Level Up: North Perth Update - S. Ash

- Level Up: North Perth has tasked its members with researching action efforts to aid in physician recruitment and retention. The four groups are looking into housing, virtual care models, recruitment and retention incentive packages, and political advocacy. S. Ash will provide update the Board once each group has reported back at their March 11th meeting.
- K. Fallis expressed excitement at the agenda item, and noted hopes to see monthly updates. J. Weber noted it is great to have active community members in volved, and that the work to feels proactive and innovative.

Moved by: Jessica Weber Seconded by: Kailey Fallis

The community of North Perth is experiencing exceptional growth at the same time that reductions in availability of primary care are occurring. Future retirements and/or reduction in roster sizes are pending. Level Up: North Perth Health Care Action Coalition is a grassroots movement of local business, community and health care leaders concerned about the future of health care in our community with a mission to advance and accelerate community efforts to recruit and retain family physicians and health care professionals while wanting to ensure that every current and future resident of North Perth has access to primary care.

The LWHA Board of Directors supports the mission of Level Up and will expect regular updates from the group in order to maintain its accountability for community engagement, fundraising and advocacy for the Listowel Memorial Hospital.

MOTION: CARRIED

6.5 Closed In-Camera Session

7. CLOSED IN-CAMERA SESSION

The in-camera minutes are under separate cover.

Moved by: Stacey Ash Seconded by: Kailey Fallis

THAT the LWHA Board of Directors meeting move to 'In-Camera' session and that staff remain.

MOTION: CARRIED

8. BOARD RECOGNITION OF QUALITY IMPROVEMENT

- K. Fallis appreciated Board feedback being incorporated into the Quality Improvement Plan.
- J. Weber recognized LWHA for being proactive in planning for the future of both hospitals.
- D. Miller noted optimism for the residency and Practice Ready Ontario programs.

9. ONTARIO HOSPITAL ASSOCIATION

9.1 OHA Letter of Thanks

• No comments or questions.

10.	COMMUNICATION REQUIRED FOLLOWING BOARD MEETING			
	 A summary of this meeting will be emailed. Communication on the temporary obstetrical department closure will be sent to staff. 			
11.	DATE OF NEXT MEETING			
	 Wednesday, March 27, 2024 WDH Boardroom / Microsoft Teams 1700 Hours 			
12.	MEETING EFFECTIVENESS EVALUATION			
	No comments or questions.			
13.	ADJOURNMENT			
	THAT there being no further business the LWHA Board of Directors meeting be adjourned at 1956 hours. FION: CARRIED			

Karl Ellis, Secretary

Doug Miller, Chair