



Listowel Wingham Hospitals Alliance
Board of Directors Meeting
 Wednesday, June 28, 2023
 WebEx / WD Boardroom

| | | | | |
|-----------------|----------------------|-----------------|--------------------|----------------------|
| PRESENT: | Doug Miller | Conor O’Keefe | STAFF | Becky Bloemberg |
| | Derek Mendez | Rick Boisvert | | Rhonda Scheeringa |
| | Jes Weber | Kailey Fallis | | Jade DeVries |
| | Rosalea Beyersbergen | Mark Foxtton | | |
| | Sheena Haines | Justine Leslie | | |
| | Karl Ellis | Dr. Suggitt | | |
| | Susan McLaughlin | | PATIENT REP | Rosemary Rognvaldson |
| | | | | |
| ABSENT: | | | GUESTS: | |
| | | | | |
| REGRETS: | Stacey Ash | Jean Montgomery | REGRETS: | |
| | | | | |

1. CALL TO ORDER and WELCOME

Chair D. Miller called the meeting to order at 1736 hours.

2. APPROVAL OF AGENDA AND CONSENT AGENDA

Moved by: Jes Weber

Seconded by: Sheena Haines

THAT the LWHA Board of Directors approves all motions formally passed in the Committee of the Whole meeting, the Agenda for Wednesday, June 28, 2023, and the following Consent Agenda reports be received as circulated.

- Board of Directors Meeting Minutes of May 31, 2023
- Board of Directors Special Meeting Minutes of June 21, 2023
- LMH Foundation Report
- WDH Foundation Report

MOTION: CARRIED

3. DECLARATION OF CONFLICT OF INTEREST

There were no conflicts of interest declared.

3.1 Move to Closed In-Camera Session

4. CLOSED IN-CAMERA SESSION

The in-camera minutes are under separate cover.

Moved by: Sheena Haines

Seconded by: Rick Boisvert

THAT the LWHA Board of Directors meeting move to ‘In-Camera’ session and that staff remain.

MOTION: CARRIED

5.**BOARD EDUCATION: LWHA PHYSICIAN RECRUITMENT – Jan McKague Weishar**

- Today, LMH has 12 family physicians who serve close to 15,000 patients; 6 of these physicians are expected to retire in 5-years, leaving 9,200 patients (60%) without a family physician.
- WDH currently has 9 family physicians who see 9,300 patients; 3 of these physicians are expected to retire in 5-years, leaving 4,500 patients (36%) without a family physician.
- Based on anticipated community growth, LMH will need to recruit an additional 12 physicians, to accommodate patient populations; WDH will need to recruit an additional 6 physicians.
- Efforts to recruit family physicians include having a presence at recruiting events, growing LWHA's medical learner program, enhancing the experiences of students and residents while at LMH and WDH, and engaging stakeholders at the local healthcare level.
- While LWHA has seen great success in building relationships with students, the volume of medical learners depends on local physicians' capacities and desires to teach. Medical learners need to select LMH and WDH, and most students are made aware of LWHA by word of mouth, or due to the proximity to the Kitchener-Waterloo region. Jan has been meeting with the BIA and Chambers of Commerce to discuss promotion of our communities.
- Dr. Gateman is moving forward to obtain approval of a residency program at LWHA, which would see two medical residents on site per year; residents can not only help local physicians, but also present strong opportunities for recruitment. Dr. Gateman has begun resident housing discussions, and has scheduled meetings with the Mayor to discuss community assistance.
- There is a growing gap in the number of medical students selecting family medicine; many see family medicine as daunting and overwhelming due to its broadness, and see the rising expectations that are leading to physician burnout.
- Statistics show a very diverse group of medical students graduating in 2026. It was noted that Listowel and Wingham can largely differ in their inclusivity and acceptance of diversity in their communities; lack of community inclusivity has shown to be a huge barrier to physician recruitment and retention.

6.**NEW BUSINESS / DECISIONS AND REPORTS****6.1 VP of Clinical Services and Quality Report – J. Leslie**

- J. Leslie and K. Ellis met with Ontario Health earlier this month regarding ED staffing, who were impressed with LWHA's work over the past year to keep both EDs open. Further strategies will be implemented this summer in attempts to keep EDs open, and results will be reported to the Board in the fall.
- Carrie Hurst, cross-site Clinical Manager, is moving on to a new position in Collingwood; Tori Ducharme will be taking on the role, and hiring will begin for the Professional Practice position.
- The contract for the electronic health records project, OneChart, is still in negotiations. The project is now anticipated to begin in October or November; updates to be provided in the fall.

6.2 President and CEO Report – K. Ellis

- The report outlines steps that LWHA has taken in order to minimize ED closures.
- The community has requested further explanation regarding the number of ED closures occurring; while explaining the various complexities of the issue would be difficult, communicating with the community is of great importance.
- J. Leslie clarified that, while other sites may not be experiencing ED closures, they are closing other departments in order to keep their EDs open; WDH does not have another department to close to keep the ED open. It is a reality that ED closures in the community reflect what is happening across the province, however, the public may view this explanation as an excuse.

- D. Mendez noted that acknowledging the pressures that the organization is experiencing, and committing to action and improvement would go a long way in the community.
- A short communication regarding the ED closures will be prepared and shared with the community.

7. HURON PERTH ONTARIO HEALTH TEAM

No Report

8. BOARD RECOGNITION OF QUALITY IMPROVEMENT

- As per accreditation standards, the Board must recognize quality care within the hospital. The Board is asked to reflect on the following questions at the end of each meeting and share any thoughts:
 - Did you hear anything, good or bad, that caused you to reflect on the quality of care within the hospital?
 - Did you hear anything during the meeting that you would like to discuss further or learn more about?
- D. Miller felt that Jan's presentation properly informed the Board of the physician recruitment challenges in coming years.
- The Board started the conversation regarding diversity and inclusion within the hospital at a governance level. S. Haines noted that community diversity and inclusion is required should LWHA hope to recruit and increase staff numbers.
- R. Boisvert stated appreciation for staff's consistent acknowledgement and awareness of issues, and strategic implementation of solutions; comments such as these speak to the commitment and desire for quality improvement at LWHA.

9. CORRESPONDENCE

Deputy Minister Letter on Reopener Awards

- The provided letter references the Ministry of Health's promise to provide financial support related to outcome of Bill 124.

North Perth Healthcare Recruitment Letter

- The Municipality of North Perth indicated a strong interest in physician recruitment.
- Patients from neighbouring municipalities seek treatment at the LMH ED, however, those municipalities do not contribute to the healthcare professional recruitment funding. LMH and the Family Health Team have been asked to reach out and request contributions from local municipalities to aid in physician recruitment to support the local communities.

10. COMMUNICATION REQUIRED FOLLOWING BOARD MEETING

- A summary of this meeting and the LWHA 2023-2024 Board Meeting schedule will be emailed.

11. DATE OF NEXT MEETING

- Wednesday, September 27, 2023
- WebEx / LM Outpatient Building
- 1700 Hours

12. MEETING EFFECTIVENESS EVALUATION

13. ADJOURNMENT

Moved by: Sheena Haines

Seconded by: Mark Foxtan

THAT there being no further business the LWHA Board of Directors meeting be adjourned at 2015 hours.

MOTION: CARRIED

14.

BOARD ONLY SESSION

Doug Miller, Chair

Karl Ellis, Secretary