



# Listowel Wingham Hospitals Alliance

## Board of Directors Meeting

Wednesday, April 26, 2023

WebEx / WD Boardroom / LM Outpatient Building

<b>PRESENT:</b>	Jes Weber, Chair	Doug Miller	<b>STAFF</b>	Becky Bloemberg
	Dale Gilchrist	Penny Mulvey		Barb Major-McEwan
	Sheena Haines	Janny Pape		Rhonda Scheeringa
	Stacey Ash	Rick Boisvert (V)		Jade DeVries
	Susan McLaughlin (V)	Karl Ellis		
	Justine Leslie	Dr. Vander Klippe		
	Dr. Suggitt		<b>PATIENT REP</b>	
<b>ABSENT:</b>	Rosemary Rognvaldson		<b>GUESTS:</b>	
<b>REGRETS:</b>	Conor O'Keefe	Rosalea Beyersbergen	<b>REGRETS:</b>	

### 1. CALL TO ORDER and WELCOME

Chair J. Weber called the meeting to order at 1830 hours.

### 2. APPROVAL OF AGENDA AND CONSENT AGENDA

**Moved by: Stacey Ash**

**Seconded by: Doug Miller**

**THAT** the LWHA Board of Directors approves all motions formally passed in the Committee of the Whole meeting, the Agenda for Wednesday, April 26, 2023, and the following Consent Agenda reports be received as circulated.

- Board of Directors Meeting Minutes of March 29, 2023
- Board Retreat Meeting Minutes of April 12, 2023
- LMH Foundation Report
- WDH Foundation Report

**MOTION: CARRIED**

### 3. DECLARATION OF CONFLICT OF INTEREST

There were no conflicts of interest declared.

### 4. BOARD EDUCATION: MENTAL HEALTH CRISIS PROGRAMS – HURON PERTH HEALTHCARE ALLIANCE

- The Huron Perth Healthcare Alliance (HPHA) outlined each mental health crisis intervention program that they oversee: Helpline & Crisis Response, Transitional Bed and the Mobile Crisis Rapid Response Team (MCRRT).
- The Helpline & Crisis Response program is available to all residents of Huron and Perth Counties and provides crisis assessment, crisis therapy and education on mental health and addiction services within the community.
- The Transitional Bed Program offers short-term, goal-oriented recovery to adults; a typical stay at the transition house in Clinton lasts 3-7 days, but individuals can stay longer if needed. This program

aids in reducing unnecessary inpatient mental health admissions, and reduces readmission rates associated with situational crises. Referrals to the Transitional Bed Program can be made by community agencies, physicians, or by the individual themselves; individuals seeking to join the program must be able to tend to their personal hygiene and climb stairs.

- Funding to transport individuals to the Transitional Bed house in Clinton is available to HPHA through sources such as Canadian Mental Health Association and Ontario Disability Support Program.
- The Mobile Crisis Rapid Response Team (MCRRT) was launched after the need for mobile crisis response was identified in Huron and Perth Counties. The Mobile Crisis Rapid Response program operates Monday to Friday, 8:00a.m.-4:00p.m., with some evening and weekend response hours in Stratford. The team is dispatched and attends to calls along with a police officer to provide immediate, on-site clinical assessment and stabilize crisis situations; individuals are taken to the hospital if necessary.
- There have been noticeable deductions in ED visits in the community since the launch of MCRRT in 2019. Between January and March of 2023, police reported the below number of individuals discharged at the scene due to MCRRT assistance:
  - Huron OPP: 94 out of 114
  - Perth OPP: 70 out of 101
  - Stratford Police: 222 out of 260
- MCRRT is compiling data to ensure crisis supports are in place during peak demand, and operating the program during school hours has proven valuable. HPHA is looking into an online dashboard wherein MCRRT ED diversion statistics would be viewable for both sites.

## **5. NEW BUSINESS / DECISIONS AND REPORTS**

### **5.1 VP of Clinical Services and Quality Report – J. Leslie**

- Deirdre Woodward, IPAC Coordinator, is taking construction based Canadian Standards Association training this month; construction projects present various IPAC risks to the organization, and this training will allow Deirdre to support to those projects from an IPAC perspective.
- J. Leslie recognized all staff who have supported the Clinical Services teams and their many accomplishments over the past year.
- Clinical Externs will have orientation on April 28, with shifts beginning on May 19.
- J. Leslie recognized the Family Health Team who transferred unused, one-time mental health services funding to LWHA to support the Outpatient Social Work program.
- Dr. Vander Klippe inquired as to float nurses being scheduled on weekdays when the float was intended to provide availability to staff on weekends. J. Leslie advised that the float nurse is scheduled to cover shift vacancies, which are currently occurring on weekdays; when there is full staffing throughout the week, the float will be scheduled during the weekend, but is always pulled to cover vacancies that come up.
- Both LMH and WDH are still actively hiring; WDH recently received a high volume of applications from experienced nurses.

### **5.2 President and CEO Report – K. Ellis**

- K. Ellis thanked B. Major-McEwan for her time, dedication, service and support to the organization over the past 4-years.
- The Leadership Team is experiencing several leaves of absence and K. Ellis acknowledged the

entire Leadership Team for taking on alternative roles and providing support where needed.

- A recent meeting took place between the CEO, Board Chair, and local Mayors and Reeves of both Listowel and Wingham. The Wingham group stated a desire to be involved in regional ED planning, physician recruitment and improvement of long-term care as these are community issues of great importance. Meetings with Wingham Mayors and Reeves will likely occur more often than once per year due to their expressed interest.
- LWHA leadership met with the Huron Perth Healthcare Alliance to discuss Cerner and assist HPHA with their electronic records decision making; if HPHA transitions to Cerner, it will increase efficiency between healthcare providers in Huron and Perth.

### **5.3 LWHA Corporate By-Law Changes – J. Weber**

- Requested changes to the by-law were noted at the Board Retreat on April 12, and items that have been added or edited are underlined in the provided document.
- The Board proposed to change to 3-year terms for Directors, and to allow the Chair to serve two 1-year terms.
- A clause was also added that the Chair be eligible for re-appointment after serving two 1-year terms, but can only be re-appointed for a maximum of two additional 1-year terms when passed by a vote of two-thirds of the Board; this additional clause allows a Chair to continue in their role if they so choose, but does not set a requirement or expectation of continuation.

**Moved by: Susan McLaughlin**

**Seconded by: Stacey Ash**

**THAT** the LWHA Board of Directors approves all proposed changes as presented in the attached by-law. The by-law changes will be presented to Members for endorsement at the Annual meeting.

**MOTION: CARRIED**

### **5.4 LWHA Strategic Plan – K. Ellis**

- The LWHA Draft Strategic Plan was previously discussed at length during the Board Retreat. The Strategic Plan will be brought back to the Board formally for approval once it has been presented to the Patient Partner Council and physicians at Medical Rounds.
- If the Board wishes, the draft plan can be discussed by the Strategic Planning and Communications Committee at the May 10 meeting; however, if there are no items for discussion, the meeting can be cancelled.
- S. McLaughlin noted that strengthening comments around workflow in the document would be beneficial as LWHA does not want to automate bad processes; K. Ellis will review the Strategic Plan with these comments in mind.

### **5.5 Move to Closed In-Camera Session**

## **6. CLOSED IN CAMERA SESSION**

The in-camera minutes are under separate cover.

**Moved by: Stacey Ash**

**Seconded by: Penny Mulvey**

**THAT** the LWHA Board of Directors meeting move to 'In-Camera' session and that staff remain.

**MOTION: CARRIED**



13.	MEETING EFFECTIVENESS EVALUATION
14.	BOARD ONLY
15.	ADJOURNMENT

**Moved by: Sheena Haines**

**Seconded by: Janny Pape**

**THAT** there being no further business the LWHA Board of Directors meeting be adjourned at 2019 hours.

**MOTION: CARRIED**

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Jes Weber, Chair

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Karl Ellis, Secretary