

## Patient Partner Council Member (Volunteer Position): Role Description

## **Position Summary:**

The Patient Partner Council member is a volunteer role that is advisory in nature. The purpose of the Council is to provide a forum for engaging patient partners in a meaningful way to ensure the patient and family is the focus of our health care delivery system and ongoing strategic planning. Patient Partners will provide the patient and family perspective and enhance principles of Patient and Family Centered Care, and are expected to be objective and balanced in their approach. Patient Partners will act as ambassadors for Listowel Wingham Hospitals Alliance (LWHA) in the community.

## **Responsibilities:**

Patient Partners are encouraged to participate as an active member of the council. The council shall meet the 4<sup>th</sup> Monday, monthly or at the call of the Chair, with the exception of July, August and December. Meetings will take place virtually or on-site, as indicated by the members. Light refreshments and snacks will be served.

## **Qualifications:**

- Patient Partners are a patient or former patient or caregiver of a patient in the Listowel Wingham Hospitals Alliance.
- Active listener.
- Maintain confidentiality in all forms of communications (verbal, paper and electronic).
- Able to access electronic communication via email and other methods as required by the council.
- Must be able to commit a minimum of 3 hours per month.
- Open to hearing other people's opinions and perspectives.
- Able to share perspectives, thoughts, opinions and personal experiences in a group setting.
- Share ideas to work through problems identified.
- Sense of humour.

**Terms:** Each member will commit to a term of two years. Members may be reappointed for up to two further two-year terms, for a maximum of six years. Council will ask for new members at the end of each calendar year, with the intent to have no more than 5 members at one time.

If interested, you are encouraged to fill out our Application Form located on our website (<u>www.lwha.ca</u>).

Date Posted: Date placed online

Posting Deadline: Remain active until positions are filled.

LWHA is an equal opportunity employer committed to diversity and accessibility for all.