



Board of Directors

Highlights

February, 2020

Enriching life's journey together.

Cultivating quality care that is patient centred, timely, efficient, effective, equitable and safe.

Quality Improvement Plan (QIP) 2020/21

Next year's QIP will be finalized in March. Feedback was collected from numerous participants in order to determine which indicators would be selected. As a result, the organization will continue its efforts on last year's indicators (Joy in Work, Workplace Violence, and Mental Health), in addition to Conservable Discharges.

Update from the Chiefs of Staff

On behalf of the LMH and WDH Physicians, Dr. Suggitt and Dr. Antoniadis extended a warm welcome to our new General Surgeon, Dr. Rana. Dr. Rana will begin on Monday, March 2nd. In other good news, congratulations to Dr. Seary and her husband as they welcome their baby boy, Duncan!

Covid-19

Coronavirus is a large family of viruses that can cause a wide range of illness (i.e. common cold to pneumonia). Mild cases can recover within 6 days, whereas more severe cases take longer. While there is no treatment or vaccine, supportive measures can assist with symptom management. Concern for those in Long-Term Care homes exists, as this population is at higher risk. At LWHA, ongoing efforts to ensure preparedness are underway. Other measures include travel screening at patient entry points and the addition of affected regions to our electronic travel screening. Isolation precautions will be based on risk assessment if a patient presents with symptoms, at which point proper placement would occur. Should Covid-19 be transitioned to a pandemic, changes in our approach should be expected as we move from containment to coping.

Purposeful Patient Rounding

Upon review of our Falls Prevention Program and in consultation with our insurer, HIROC, purposeful rounding is being implemented. This is a care methodology that involves systematic rounding on key comfort needs of patients, and is a proactive approach to addressing patient care needs. The Clinical Nurse Lead Quality Team has championed this work that is set to go live in March.

MoreOB

MoreOB is an acronym for "Managing Obstetrical Risk Efficiently" and consists of a comprehensive patient safety improvement, and professional development program for caregivers and administrators in hospital obstetrical units. This program is a hands-on partnership with the experienced MoreOB team at Salus Global and our team consisting of physicians, RNs and RPNs from multiple departments, midwifery, professional practice, and management. Our next education plan will include topics such as fetal well-being, breech, and a formalized debriefing tool, and will subsequently be shared amongst staff, physicians and



midwives.

Ethics Consultations

In the last number of months, our health ethicist, Dr. Robert Butcher has provided guidance and insight for a number of topics, such as quality of life considerations, consent for chemical and physical restraints, among others. Dr. Butcher is available as a resource to hospital staff and physicians who may be encountering an ethical dilemma.

Cultivating a workplace that nurtures individual and collective potential.

Recognition

Thank you to the Clinical Leadership Team (Chris, Carrie, Sheri, Ainsley, Mary-Lou and Terri) for their coverage and support as a result of the VP Clinical vacancy.

Physician Recruitment

Open discussions have begun regarding the model of physician staffing within our hospitals. The true generalist rural physician prepared to have an office practice, manage inpatients, work in the emergency department and deliver babies or provide anesthesia is becoming rarer. Prior to embarking on the recruitment of physicians for an alternative practice style, we want to understand the full impact on our hospitals longer term.

Vice President Clinical Services

A first round of interviews occurred February 19th as part of the recruitment for a new Vice President Clinical Services with second interviews scheduled March 5th.

Cultivating a sustainable and resilient environment that is here for future generations.

Non-Emergent Transfer

Shelley Reinhardt and Justine Leslie are participating in the non-emergent transfer Request for Proposals, and will be assessing the applicants in March. It is hoped that a multi-vendor contract will provide our Alliance with better service coverage for patients.

Ministry of Finance – Ontario Budget Consultations

Randy Pettapiece offered us the opportunity to present to the Minister of Finance's 2020 budget consultations. We highlighted the need for a provincial strategy on cyber security, additional resources for mental health and additions support in rural communities and hospital funding pressures.

Cultivating partnerships to offer a seamless patient experience.

Seniors Mental Health

A partnership with Behavioural Supports Ontario will lead a quality change initiative focused on access to care for our geriatric patient population who struggle with behavioural issues. Beginning in February, LWHA will participate in a weekly regional care conference to discuss high risk patients.

Annual Community Newsletter

Content is currently being compiled for our annual community newsletter, should you have additions you are encouraged to bring them forward.

North Huron Neighbourhood of Care Project

We are closer to having the model of care defined and a staffing plan in place, at which time a budget will be developed.

Huron Perth Ontario Health Team

The Huron Perth Ontario Health Team continues to make slow progress. Terms of Reference are being created for the various committees. Representatives of health care sectors are also being chosen to sit on the steering committee.