



Listowel Wingham Hospitals Alliance
Board of Directors Meeting
Wednesday October 24, 2018
 Wingham and District Hospital
 Board Room

PRESENT:	Rosemary Rognvaldson	Penny Mulvey, Chair	STAFF PRESENT:	Jennifer Johnston
	Krishna Beharry	Gord Hunt		Sandra Albrecht
	Tom Soltys	Hugh Clugston		Cherie Dolmage
	Kris Dekker	Doug Miller		Kerri Steven
	Dr. R. Latuskie	Dale Gilchrist		
	Shannon Maier	Conor O'Keefe		
		Karl Ellis		
ABSENT:	Dr. A. Qureshi	Dr. J. Shuffield	GUESTS:	Shannon Adams-Mercer
	Bert Johnson	Dr. G. Antoniadis		
REGRETS:	Debbie Miller		REGRETS:	

1. CALL TO ORDER and WELCOME

Chair P. Mulvey called the meeting to order at 1833

2. APPROVAL OF AGENDA AND CONSENT AGENDA

Moved by: Rosemary Rognvaldson **Seconded by:** Dale Gilchrest
THAT the LWHA Board of Directors approves the Agenda for Wednesday October 24, 2018 and the following Consent Agenda reports be received as circulated

- Board of Directors Meeting Minutes of September 26, 2018
- LMH Foundation
- WDH Foundation
- Facility Improvement Progress Report

MOTION: CARRIED

3. DECLARATION OF CONFLICT OF INTEREST

There were no conflicts of interested declared.

4. BOARD EDUCATION

Mental Health Services to Support Local Youth – Shannon Adams-Mercer
 K. Ellis introduced S. Adams-Mercer and she provided a brief profile of herself

- Has lived in Wingham for 17 years and is a teacher at the F.E. Madill Secondary School
- Had limited-to-some experience with students suffering from mental illness (depression, eating disorders)
- In March of 2017 one of the students she had taught took his own life and after that she focused her attention on mental health and wellness so she formed Mental Health Matters in July of 2017
- Mental Health Matters is a group of adults and youth in Wingham promoting mental health awareness and wellness in the community
- The Mission of this group is:

- To end the stigma of talking about mental illness, so that anyone in crisis feels comfortable talking about it and getting help. We want to make people more aware of the community services available to them, like the Canadian Mental Health Association, Victim Services, Choices for Change, the Huron-Perth Centre, and the Huron County Health Unit.
- Mental Health Matters is committed to:
 - trying to get as many people in the community trained in mental health as possible
 - collaborating with businesses in the community for fundraisers etc.
- They have been involved in a number of Community events such as:
 - Suicide Awareness Bike Ride (with LexTalknListen) - April 2018
 - Mental Health First Aid - April 2018 - Mental Health Commission of Canada
 - Wellness Day - May 2018
 - safeTALK - May 2018 (funded by MHM) - LivingWorks
 - Lexi Brown Memorial Soccer Tournament (with LexTalknListen) - June 2018
 - Pharmasave mental health bbq
 - ASIST - June 2018 (subsidized by MHM) - LivingWorks
 - Rx Drug Mart IDA Wingham 1st Anniversary fundraising BBQ - July 2018
 - World Suicide Prevention Day - Goderich event (sponsor)
- S. A-Mercer explained that In Canada, one person in five will experience some problem with their mental health in the course of a year and there is a lack of options to receive help and a long waiting period between asking for help and getting it

The board questioned how frequently do students appear at the door to the classroom at school and ask for help

- At least one a day after the student suicide in March for quite some time, there were 20 students ask for help the day after he died
- S. A-Mercer also explained about the safeTalk workshops delivered by Mental Health Matters and provided a list of attendees:
 - Coaches from Wingham sports
 - Mom's with younger kids
 - Community members
 - Students
 - Teachers / EA'S

The board questioned if bullying is an issue with mental health issues

- Yes, in S. A-Mercer's opinion bullying is a very big problem
- Bullying via social media is also a very big problem

S. Maier let S. A-Mercer know that LWHA is working on mental health and addictions as part of our Quality Improvement Plan and we have identified some of the same concerns

5. NEW BUSINESS / DECISIONS AND REPORTS

5.1 Strategic Planning / Communications Committee Meeting Highlights

- Will begin at 8:00 am on Saturday November 3rd with a light breakfast, meeting will start sharply at 8:30 am
- S. Maier and K. Ellis will lead the conversation through the SWOT analysis from the leadership perspective and feedback from the community, staff and physician perspective
- Hope to have some initiatives in each of the 4 quadrants by the end of the day and then the leadership team will review them
- 100th anniversary celebration in Listowel initially the decision was made to not offer tours of the hospital but given the community engagement last week in Wingham we will suggest to

the committee that they rethink that decision

- Potentially line up the OB refresh tour with this celebration
- Open up the CT suite for the public
- View the new lab and the new triage space
- Scott miller has been engaged to put together a video of both hospitals which will then be broadcast on You Tube

5.2 Chief Nursing Executive Report - S. Maier

Highlights from S. Maier's report included:

- To improve communication and lessen the communication errors the Clinical Nurse Lead Quality team is working on updating the Transfer of Accountability practices
 - Transfer of Accountability refers to the exchange of patient information between providers to safely hand over patient care
- A one page document has been created for staff to describe the reasons that the organization has decided focus on Joy in work as a quality initiative



Joy connecting the
dots.pdf

- We continue working with reps in the LHIN for non-urgent transfers
 - The Board asked if Voyageur is the only transport company besides EMS
 - S. Maier indicated that Voyageur is the only transport company, for now, but there is another company starting up that is similar to Uber
- Continue to struggle with recruitment of trained and experienced operating room staff so we are looking at opportunities to "grow our own" LWHA OR nurses
- CNE group is working on collaborative approach to support education and orientation of new nursing staff through coordination and sharing of professional practice resources and education plans
 - The board asked for clarification on the new grad initiative
 - S. Maier revealed that hospitals no longer see value in the new grad initiative, which financially supported lengthy mentored orientation of new graduates, since a full time position must be promised to the candidate when orientation is over

5.3 Chief Executive Officer Report - K. Ellis

Highlights from K. Ellis' report included:

- MyChart, which is an established patient portal that allows patients to have access to their health records on line, is gradually being rolled out in the South West beginning with the London Regional Cancer Centre, access will be retroactive to September 1, 2018
 - J. Johnston will send a link out to the Board to explain MyChart
- Dr. Gear is retiring after 38 years this December, she was one of the most engaged physicians on staff. Dr. Mbuva is taking over her practice and will be picking up shifts in the Emergency Department
- Royal Oaks Health and Wellness Centre received an award for accessible design from the Huron County Accessibility Advisory Committee. The award was accepted by Barb Major-McEwan
- Draft plans have been prepared to renovate 2 former classrooms at the Royal Oaks to accommodate the Huron County EarlyON program
 - The draft lease is being finalized and will be taken to County council in November

- We anticipate the program will start to rent space in December
- Recently we have learned that the air flow in the new Oncology will not meet the new NAPRA standards.
 - We may not be able to pass a college of pharmacy inspection because of this deficiency
 - The cost to change the system to meet the new standards is estimated at \$50,000
 - Will make a claim with the MOH and hope that 90% of the cost will be covered

5.4 LWHA Organizational Chart

- Provided for information only as requested by the board

5.5 Move to Closed In-Camera Session

Moved by: Gord Hunt

Seconded by: Kris Dekker

THAT the LWHA Board of Directors meeting move to 'In-Camera' session and that staff remain.

MOTION: CARRIED

6. CLOSED IN CAMERA SESSION

The in-camera minutes are under separate cover.

7. BOARD RECOGNITION OF QUALITY IMPROVEMENT

- Good presentation done by S. A-Mercer
 - Mental Health Matters are doing great work just unfortunate that there is not the resources for the mental health patients

8. CORRESPONDENCE

Included in the package for information

9. COMMUNICATION REQUIRED FOLLOWING BOARD MEETING

A thank you note will be sent to Shannon Adams – Mercer on behalf of the Board

10. DATE OF NEXT MEETING

- Wednesday, November 28, 2018
- Listowel Memorial Hospital Outpatient Building
- 1700 Hours

11. MEETING EFFECTIVENESS EVALUATION

- Great education
- Appreciate the Board's attendance to be at the retreat on November 3rd

12. ADJOURNMENT

Moved by: Tom Soltys

THAT there being no further business the LWHA Board of Directors meeting be adjourned at 0816 hours.

Penny Mulvey, Chair

Karl Ellis, Secretary